



# Cancellations, Weather and Wait List **FAQs**

As a general rule, entry fees are non-refundable after the closing date for all shows on our calendar. There are three exceptions:

1. **Should we cancel a show for any reason,** entry fees may be refunded or may be moved to another date in the same season. Any fees carried forward to another show must be used during the current show season. They will not be refunded if they remain unused at the end of the season, nor may they be carried forward to the next show season.
2. **If a show is rescheduled to another date for any reason,** riders will be offered the opportunity to move their fees to the new date for that show or to a future date on our show schedule for that season. Decisions regarding moving an entry to a future date must be confirmed prior to the closing date for that show. Any fees carried forward to another show will not be refunded if they remain unused at the end of the season, nor may they be carried forward to the next show season.
3. If our show is full and a rider must cancel, the fees for that rider may be refunded if the entry can be filled by another rider on the waiting list.

## **Wait List for Full Shows**

In the event our shows are filled prior to the closing date, we will establish a wait list of completed entries (i.e. all entry materials and paid fees). Our shows are filled based on the number of dressage rides on the schedule for any one show.

If, or as, cancellations occur, we will fill those open spots (1) from the waiting list based on the number of openings created on the dressage schedule for that particular show; and (2) on the date the entry was received. Fees from riders on the wait list for a show that is full and who do not make it into the show and do not wish to carry fees forward to another show will have their fees refunded.

## **Inclement Weather**

Typically, we do not cancel shows because of rain. However, if prolonged heavy rains make ground conditions unsuitable or unsafe for riding or for parking trailers, we will reschedule that show to another date during the season. For refunds in this case, see Item 1 and 2 above.

Notifications of a change in schedule for this reason will be communicated to all registered riders as soon as possible or within 24 hours prior to the show.